**Going to the Emergency Room**

A trip to the hospital can be stressful for people with Alzheimer’s disease and their caregivers. Being prepared for emergency and planned hospital visits can relieve some of that stress. This tip sheet suggests ways to make hospital visits easier.

A trip to the emergency room (ER) can tire and frighten a person with Alzheimer’s. Here are some ways to cope:

- Ask a friend or family member to go with you or meet you in the ER. He or she can stay with the person while you answer questions.
- Be ready to explain the symptoms and events leading up to the ER visit—possibly more than once to different staff members.
- Tell ER staff that the person has Alzheimer’s disease. Explain how best to talk with the person.
- Be patient. It could be a long wait if the reason for your visit is not life-threatening.
- Comfort the person. Stay calm and positive.
- If the person must stay overnight in the hospital, try to have a friend or family member stay with him or her.

Do not leave the emergency room without a plan. If you are sent home, make sure you understand all instructions for follow-up care.

**What to Pack**

An emergency bag with the following items, packed ahead of time, can make a visit to the ER go more smoothly:

- Health insurance cards
- Lists of current medical conditions, medicines being taken, and allergies
- Health care providers’ names and phone numbers
- Copies of health care advance directives
- “Personal information sheet” stating the person’s preferred name and language; contact information for key family members and friends; need for glasses, dentures, or hearing aids; behaviors of concern; how the person communicates needs and expresses emotions; and living situation
• Snacks and bottles of water
• Incontinence briefs if usually worn, moist wipes, and plastic bags
• Comforting objects or music player with earphones

**Before a Planned Hospital Stay**

Keep in mind that hospitals are not typically well designed for patients with dementia. Preparation can make all the difference. Here are some tips.

• Build a care team of family, friends, and/or professional caregivers to support the person during the hospital stay. Do not try to do it all alone.

• Ask the doctor if the procedure can be done during an outpatient visit. If not, ask if tests can be done before admission to the hospital to shorten the hospital stay.

• General anesthesia can have side effects, so see if local anesthesia is an option.

• Ask if regular medications can be continued during the hospital stay.

• Ask for a private room, with a reclining chair or bed, if insurance will cover it. It will be calmer than a shared room.

• Shortly before leaving home, tell the person with Alzheimer’s that the two of you are going to spend a short time in the hospital.

**During the Hospital Stay**

While the person with Alzheimer’s is in the hospital:

• Ask doctors to limit questions to the person, who may not be able to answer accurately. Instead, talk with the doctor in private, outside the person’s room.

• Help hospital staff understand the person’s normal functioning and behavior. Ask them to avoid using physical restraints or medications to control behaviors.

• Tell the doctor immediately if the person seems suddenly worse or different. Medical problems such as fever, infection, medication side effects, and dehydration can cause delirium, a state of extreme confusion and disorientation.

• Ask friends and family to make calls, or use email or online tools to keep others informed about the person’s progress.


We can help!
Alzheimer’s Orange County
Call 844.373.4400
For more caregiver tips Visit us at www.alzoc.org/resources

Information taken from the National Institute on Aging, part of the National Institutes of Health [www.nia.nih.gov/alzheimers/topics/caregiving](http://www.nia.nih.gov/alzheimers/topics/caregiving)