



## **SUCCESS STORIES**

Read about how we're having a positive impact on our constituents (In compliance with HIPPA regulations we've removed the names of our participants).

From one of our Acacia Adult Day Center participant's family:



I just want to say that your center has been such a blessing to my mom and I. Rachel is our social worker and Rashell her nurse have been so helpful to me since my mother was hospitalized on March 30th. I felt like I was taken to a Mars and told to find a way home! I was so unaware of what to do or even where to start and by the Lord's grace Rachel called and not only walked me through a massive overload of needed information, she had many of the needed people contact me. Since Monday the 13th, every need has been meant! I'm still in shock! Things just don't move that quick or smoothly and it's only because of Rachel and your center providing everything that needed to make a tragic situation somehow become manageable. Words can't even begin to convey how grateful I am for all that's been done for us! I only pray that the Lord blesses your center and all the staffs hard working efforts in reaching out to all of your clients the way you do! It's such a blessing to actually be on a receiving end of such kindness. Also, having people know in advance what you'll be needed when they are so unaware of it all. Again thank you so much!

## From our AlzOC helpline:

This past week a Helpline staff member called an older constituent who lives alone. When she answered the call, it was evident from her voice that she was in pain, breathless, and presented as slightly confused. She was able to tell the Helpline staff person that she had been on the floor since falling from exhaustion the night before. She had managed to crawl to her home phone, but could not recall her family member's contact information and was hesitant to call 911. We were able to gain her consent to call 911 and have paramedics respond to her home. She has since been connected with a family member who is now caring for her. Our Helpline will continue to follow up with family and assist as needed.

From another Acacia Adult Day Center participant's family:



I just wanted to say thank you so much for everything, you guys are so kind and comforting. I really don't think we could have made it through all of this without you.

